



## **Yima Report a Scam Terms of Use and Declaration**

### **Terms of Use and Declaration**

#### **Definitions:**

For the purposes of this document the following definitions shall apply

- Incident: means any event of crime or potential crime reported to Southern African Fraud Prevention Service (NPC) via any of its provided channels.
- You/Me/I: Refers to yourself directly as the person making the report.
- SAFPS: Refers to the South African Fraud Prevention Service
- Yima: Is a product of the SAFPS

I declare that by choosing to report a scam incident via the Yima Online Reporting process I am agreeing to the terms and conditions of use below:

- I understand that it is my responsibility to report this incident to the South African Police Services for investigation and not the responsibility of the Southern African Fraud Prevention Service (NPC) (Hereafter referred to as SAFPS).
- I understand that by reporting this incident to the SAFPS, I cannot hold SAFPS responsible for the investigation of any criminal activity as this is the sole right of the South African Police Service as per the South African Police Service Amendment Act, 2012 (Act 10 of 2012) which introduced the reporting procedures as provided in Section 34(1) of the Prevention and Combating of Corrupt Activities Act, 2004 which stipulates that reporting should be made to any police officer. In terms of the latest amendment, all such offences must now be reported to a member of the Directorate of Priority Crime Investigation.
- I understand that I may report an incident online via the Yima website, however, it is my responsibility to report the incident directly to my respective financial institution or bank first using either the Yima hotline for participating banks or by calling the

respective financial institution or banks' direct fraud contact center for non-participating banks.

- I understand that SAFPS will collect and analyse my personal information, biometrics, and incident information for the purposes of fraud prevention and statistical analysis.
- I understand that this may include collecting information about me from financial services providers, advisors, social media, persons I've complained about and any other relevant source necessary to facilitate in the processing the report.
- I understand that by submitting an incident report to SAFPS, I am authorising SAFPS to process and share my personal information and any related incident data with third parties, including law enforcement agencies, locally and internationally, for investigations, intelligence and/or statistical purposes.
- To the best of my knowledge, everything I have reported with regards to this incident is true and correct.
- I understand that providing false information may amount to a criminal offence, for which I may be prosecuted.
- In terms of the provisions of the Protection of Personal Information Act 4 of 2013, all personal information will be appropriately handled by SAFPS and only be used for the purpose for which it was collected and will strive to respect my privacy and keep my information confidential wherever possible.
- I fully understand that SAFPS does not hold any liability pertaining to me reporting this incident to the SAFPS.
- I understand that SAFPS may hold me liable for any costs incurred in investigating false claims.

I agree to the declaration above.